

## Provider ICD-10 Resource Guide & Contact List

On October 1, the U.S. health care system moves to the International Classification of Diseases, 10th Revision – ICD-10. Successful implementation of ICD-10 is important to us, the healthcare community, and the beneficiaries and consumers who rely on healthcare services. Recognizing that health care providers may need help with the transition, CMS has established an ICD-10 Ombudsman and ICD-10 Coordination Center to help track, triage, and resolve issues. We want to work with our healthcare partners to respond quickly and accurately to resolve issues.

You may wonder how soon you will know whether your Medicare claim was paid. Generally speaking, Medicare claims take several days to be processed and must also – by law – wait two weeks before payment is issued. The truth is very few health care providers file claims on the same day a medical service is given. Most providers batch their claims and submit them every few days. If you want to check on the status of your claim before that time you can access your Medicare Administrator Contractor’s interactive voice response or portal as you do today to check on the status of your claim.

Medicaid claims can take up to 30 days by law to be submitted and processed by states. However, most states process claims before that time.

It’s important that you know that help is available if you have issues with ICD-10. We have developed a step-by-step resource list below to help you locate important contacts quickly.

**Step 1** For general ICD-10 information, we have many resources on our [CMS ICD-10 website](#) and [Road to 10](#) webpage.

**Step 2** Contact the MAC for Medicare claims questions. Your MAC is your first line for Medicare claims help. MACs cannot respond to questions about Medicaid or Commercial health plans.

- If you have a Medicaid claim question contact your State Medicaid Agency.
- If you have a commercial or private health plan claim question, please contact your health plan directly.

**Step 3** Contact the ICD-10 Ombudsman for questions. The ICD-10 Ombudsman is an impartial advocate with a dedicated team of experts to answer your questions. Providers should send their Ombudsman inquiries to [ICD10\\_Ombudsman@cms.hhs.gov](mailto:ICD10_Ombudsman@cms.hhs.gov). Responses typically will be sent within 3 business days of receipt.

STATE	MEDICARE					MEDICAID
	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
Alabama	877-567-7271 TTY: 877-467-7516	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:cmd@cahabagba.com">cmd@cahabagba.com</a>	866-270-4909	<a href="http://www.medicaid.alabama.gov/CONTENT/6.0_Providers/6.12_ICD-10/6.12_ICD-10.aspx">http://www.medicaid.alabama.gov/CONTENT/6.0_Providers/6.12_ICD-10/6.12_ICD-10.aspx</a>
Alaska	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://medicaidalaska.com">https://medicaidalaska.com</a>
Arizona	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://www.azahcccs.gov/commercial/ED/resources/ICD10.aspx">http://www.azahcccs.gov/commercial/ED/resources/ICD10.aspx</a>
Arkansas	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:patricia.reidenbach@novitasolutions.com">patricia.reidenbach@novitasolutions.com</a>	866-270-4909	<a href="http://humanservices.arkansas.gov/dms/pages/ICD-10.aspx">http://humanservices.arkansas.gov/dms/pages/ICD-10.aspx</a>
California	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://files.medical.ca.gov/pubsdoco/hipaa/hipaa_icd10_home.asp">http://files.medical.ca.gov/pubsdoco/hipaa/hipaa_icd10_home.asp</a>
Colorado	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	877-299-4500 TTY: 866-854-1876	<a href="mailto:patricia.reidenbach@novitasolutions.com">patricia.reidenbach@novitasolutions.com</a>	866-270-4909	<a href="https://www.colorado.gov/hcpf">https://www.colorado.gov/hcpf</a>

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	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
Connecticut	A: 888-855-4356 B: 866-837-0241 TTY: 866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@ant-hem.com">ICD-10-CMMPUdepartment@ant-hem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://www.ctdssmap.com/CTPortal/default.aspx">https://www.ctdssmap.com/CTPortal/default.aspx</a>
Delaware	877-235-8073 TTY: 877-235-8051	866-590-6731 TTY:888-897-7539	877-299-4500 TTY: 866-854-1876	<a href="mailto:vicki.kurland@novitas-solutions.com">vicki.kurland@novitas-solutions.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://www.dmap.state.de.us/home/index.html">http://www.dmap.state.de.us/home/index.html</a>
District of Columbia	877-235-8073 TTY: 877-235-8051	866-590-6731 TTY:888-897-7539	877-299-4500 TTY: 866-854-1876	<a href="mailto:vicki.kurland@novitas-solutions.com">vicki.kurland@novitas-solutions.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://www.dc-medicaid.com/dcwebportal/home">https://www.dc-medicaid.com/dcwebportal/home</a>
Florida	A: 888 664 4112 B: 866-454-9007 TTY: 877-660-1759	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:medical.policy@fcso.com">medical.policy@fcso.com</a>	866-270-4909	<a href="http://ahca.myflorida.com/Medicaid/ICD-10/">http://ahca.myflorida.com/Medicaid/ICD-10/</a>
Georgia	877-567-7271 TTY: 877-467-7516	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:cmd@cahabagba.com">cmd@cahabagba.com</a>	866-270-4909	<a href="http://dch.georgia.gov/icd-10">http://dch.georgia.gov/icd-10</a>
Hawaii	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://www.alohacare.org/ICD-10.aspx">https://www.alohacare.org/ICD-10.aspx</a>
Idaho	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://www.idmedicaid.com/ICD/10%20Transition.aspx">https://www.idmedicaid.com/ICD/10%20Transition.aspx</a>

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Illinois	A: 877-702-0990 TTY: 888-897-7523 B: 866-234-7340 TTY: 877-236-7849	866-590-6727 TTY: 888-897-7534	855-696-0705 TTY: 877-486-2048	<a href="mailto:ICD-10-CMMPUdepartment@anthem.com">ICD-10-CMMPUdepartment@anthem.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://www2.illinois.gov/hfs/Pages/default.aspx">http://www2.illinois.gov/hfs/Pages/default.aspx</a>
Indiana	866-234-7331 TTY: 855-474-0049	866-590-6727 TTY: 888-897-7534	855-696-0705 TTY: 877-486-2048	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://provider.indianamedicaid.com/http://provider.indianamedicaid.com/general-provider-services/icd-10-information.aspx">http://provider.indianamedicaid.com/http://provider.indianamedicaid.com/general-provider-services/icd-10-information.aspx</a>
Iowa	866-518-3285 TTY: 866-518-3293	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/medicaid-initiatives/ICD-10">http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/medicaid-initiatives/ICD-10</a>
Kansas	866-518-3285 TTY: 866-518-3293	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://www.kmap-state-ks.us/">https://www.kmap-state-ks.us/</a>
Kentucky	A: 866-590-6703 TTY: 877.486.2048 B: 866-276-9558 TTY: 888-270-9481	866-590-6727 TTY: 888-897-7534	855-696-0705 TTY: 877-486-2048	<a href="mailto:cmd.inquiry@cgsadmin.com">cmd.inquiry@cgsadmin.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://chfs.ky.gov/dms/ICD10.htm">http://chfs.ky.gov/dms/ICD10.htm</a>

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Louisiana	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:patricia.reidenbach@novitas-solutions.com">patricia.reidenbach@novitas-solutions.com</a>	866-270-4909	<a href="http://www.lamedicaid.com/provweb1/HIPAA/ICD-10_Index.htm">http://www.lamedicaid.com/provweb1/HIPAA/ICD-10_Index.htm</a>
Maine	A:888-855-4356 B:866-837-0241 TTY:866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@ant-hem.com">ICD-10-CMMPUdepartment@ant-hem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://www.maine.gov/dhhs/oms/icd-10/">http://www.maine.gov/dhhs/oms/icd-10/</a>
Maryland	877-235-8073 TTY: 877-235-8051	866-590-6731 TTY:888-897-7539	877-299-4500 TTY: 866-854-1876	<a href="mailto:vicki.kurland@novitas-solutions.com">vicki.kurland@novitas-solutions.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://mmcp.dhmd.maryland.gov/SitePages/ICD-10%20Conversion.aspx">https://mmcp.dhmd.maryland.gov/SitePages/ICD-10%20Conversion.aspx</a>
Massachusetts	A: 888-855-4356 B: 866-837-0241 TTY: 866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@ant-hem.com">ICD-10-CMMPUdepartment@ant-hem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/icd10-implementation.html">http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/icd10-implementation.html</a>
Michigan	866-234-7331 TTY: 855-474-0049	866-590-6727 TTY: 888-897-7534	866-590-6724 TTY: 877-236-7849	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2945_42542_42543_42546_42552_42696-256928--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2945_42542_42543_42546_42552_42696-256928--,00.html</a>

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Minnesota	A: 877-702-0990 TTY: 888-897-7523 B: 866-234-7340 TTY: 877-236-7849	866-590-6727 TTY: 888-897-7534	866-590-6728 TTY: 877-236-7849	<a href="mailto:ICD-10-CMMPUdepartment@anthem.com">ICD-10-CMMPUdepartment@anthem.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&amp;RevisionSelectionMethod=LatestReleased&amp;dDocName=dhs16_163450">http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&amp;RevisionSelectionMethod=LatestReleased&amp;dDocName=dhs16_163450</a>
Mississippi	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:patricia.reidenbach@novitas-solutions.com">patricia.reidenbach@novitas-solutions.com</a>	866-270-4909	<a href="http://www.medicaid.ms.gov/preparing-for-the-international-classification-of-diseases-10th-edition-icd-10/">http://www.medicaid.ms.gov/preparing-for-the-international-classification-of-diseases-10th-edition-icd-10/</a>
Missouri	866-518-3285 TTY: 866-518-3293	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:policydraft@noridian.com">policydraft@noridian.com</a>	<a href="https://dss.mo.gov/mhd/">https://dss.mo.gov/mhd/</a>
Montana	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydraft@noridian.com">policydraft@noridian.com</a>	<a href="http://medicaidprovider.mt.gov/icd10">http://medicaidprovider.mt.gov/icd10</a>
Nebraska	866-518-3285 TTY: 866-518-3293	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	<a href="mailto:policydraft@noridian.com">policydraft@noridian.com</a>	<a href="http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx">http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx</a>

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	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
Nevada	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://www.medicaid.nv.gov/">https://www.medicaid.nv.gov/</a>
New Hampshire	A: 888-855-4356 B:866-837-0241 TTY:866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@anthem.com">ICD-10-CMMPUdepartment@anthem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://nhmmis.nh.gov/portals/wps/portal/EnterpriseHome">https://nhmmis.nh.gov/portals/wps/portal/EnterpriseHome</a>
New Jersey	877-235-8073 TTY: 877-235-8051	866-590-6731 TTY:888-897-7539	866-590-6728 TTY: 877-753-8124	<a href="mailto:vicki.kurland@novitas-solutions.com">vicki.kurland@novitas-solutions.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://www.njmmis.com/">https://www.njmmis.com/</a>
New Mexico	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:policycomments@wpsic.com">policycomments@wpsic.com</a>	866-270-4909	<a href="https://nmmedicaid.acs-inc.com/static/ProviderInformation.htm#ICD_10Testing">https://nmmedicaid.acs-inc.com/static/ProviderInformation.htm#ICD_10Testing</a>
New York	A: 888-855-4356 B:866-837-0241 TTY:866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@antem.com">ICD-10-CMMPUdepartment@antem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="https://www.emedny.org/icd/index.aspx">https://www.emedny.org/icd/index.aspx</a>
North Carolina	855-696-0705 TTY: 866-830-3188	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:ICD10.Policy@PalmettoGBA.com">ICD10.Policy@PalmettoGBA.com</a>	866-270-4909	<a href="https://www.nctracks.nc.gov/content/public/providers/ICD10.html">https://www.nctracks.nc.gov/content/public/providers/ICD10.html</a>
North Dakota	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/icd10.html">http://www.nd.gov/dhs/services/medicalserv/medicaid/icd10.html</a>

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	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
Ohio	A: 866-590-6703 TTY: 877.486.2048 B: 866-276-9558 TTY: 888-270-9481	866-590-6727 TTY: 888-897-7534	855-696-0705 TTY: 877-486-2048	<a href="mailto:cmd.inquiry@cgsadmin.com">cmd.inquiry@cgsadmin.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="http://medicaid.ohio.gov/PROVIDERS/Billing/ICD10.aspx">http://medicaid.ohio.gov/PROVIDERS/Billing/ICD10.aspx</a>
Oklahoma	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:patricia.reidenbach@novitas-solutions.com">patricia.reidenbach@novitas-solutions.com</a>	866-270-4909	<a href="http://www.okhca.org/providers.aspx?id=13940">http://www.okhca.org/providers.aspx?id=13940</a>
Oregon	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://www.oregon.gov/oha/healthplan/pages/icd10.aspx">http://www.oregon.gov/oha/healthplan/pages/icd10.aspx</a>
Pennsylvania	877-235-8073 TTY: 877-235-8051	866-590-6731 TTY: 888-897-7539	877-299-4500 TTY: 866-854-1876	<a href="mailto:vicki.kurland@novitas-solutions.com">vicki.kurland@novitas-solutions.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://www.dhs.state.pa.us/provider/icd10information/index.htm">http://www.dhs.state.pa.us/provider/icd10information/index.htm</a>
Rhode Island	A: 888-855-4356 B: 866-837-0241 TTY: 866-786-7155	866-590-6731 TTY: 888-897-7539	866-289-0423 TTY: 866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@ant-hem.com">ICD-10-CMMPUdepartment@ant-hem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://www.eohhs.ri.gov/ProvidersPartners/ICD-10Implementation.aspx">http://www.eohhs.ri.gov/ProvidersPartners/ICD-10Implementation.aspx</a>
South Carolina	855-696-0705 TTY: 866-830-3188	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:ICD10.Policy@PalmettoGBA.com">ICD10.Policy@PalmettoGBA.com</a>	866-270-4909	<a href="https://msp.scdhhs.gov/aca/webform/contact-us">https://msp.scdhhs.gov/aca/webform/contact-us</a>
South Dakota	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://dss.sd.gov/medicaid/providers/icd10.aspx">https://dss.sd.gov/medicaid/providers/icd10.aspx</a>



STATE	MEDICARE					MEDICAID
	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
Tennessee	877-567-7271 TTY: 877-467-7516	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:cmd@cahabagba.com">cmd@cahabagba.com</a>	866-270-4909	<a href="https://www.cms.gov/Medicare/Coding/ICD10/Downloads/TennesseeCareProvidersICD10.pdf">https://www.cms.gov/Medicare/Coding/ICD10/Downloads/TennesseeCareProvidersICD10.pdf</a>
Texas	855-252-8782 TTY: 855-498-2447	866-270-4909 TTY: 888-204-3771	855-696-0705 TTY: 866-830-3188	<a href="mailto:patricia.reidenbach@novitas-solutions.com">patricia.reidenbach@novitas-solutions.com</a>	866-270-4909	<a href="http://www.tmhp.com/Pages/CodeUpdates/ICD-10.aspx">http://www.tmhp.com/Pages/CodeUpdates/ICD-10.aspx</a>
Utah	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 1-866-854-1876	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="https://medicaid.utah.gov/">https://medicaid.utah.gov/</a>
Vermont	A:888-855-4356 B:866-837-0241 TTY:866-786-7155	866-590-6731 TTY:888-897-7539	866-289-0423 TTY:866-786-7155	<a href="mailto:ICD-10-CMMPUdepartment@anthem.com">ICD-10-CMMPUdepartment@anthem.com</a>	<a href="mailto:Outreach-Education@hp.com">Outreach-Education@hp.com</a>	<a href="http://dvha.vermont.gov/for-providers/icd-10">http://dvha.vermont.gov/for-providers/icd-10</a>
Virginia	855-696-0705 TTY: 866-830-3188	866-270-4909 TTY: 888-204-3771	877-299-4500 TTY: 866-854-1876	<a href="mailto:ICD10.Policy@PalmettoGBA.com">ICD10.Policy@PalmettoGBA.com</a>	866-270-4909	<a href="https://www.viriniamedicaid.dmas.virginia.gov/wps/portal/ICD10">https://www.viriniamedicaid.dmas.virginia.gov/wps/portal/ICD10</a>
Washington State	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://www.hca.wa.gov/Pages/ICD-10Implementation.aspx">http://www.hca.wa.gov/Pages/ICD-10Implementation.aspx</a>

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	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
West Virginia	855-696-0705 TTY: 866-830-3188	866-270-4909 TTY: 888-204-3771	877-299-4500 TTY: 866-854-1876	<a href="mailto:ICD10.Policy@PalmettoGBA.com">ICD10.Policy@PalmettoGBA.com</a>	866-270-4909	<a href="https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx">https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx</a>
Wisconsin	A: 877-702-0990 TTY: 888-897-7523 B: 866-234-7340 TTY: 877-236-7849	866-590-6727 TTY: 888-897-7534	866-590-6728 TTY: 877-236-7849	<a href="mailto:ICD-10-CMMPUdepartment@anthem.com">ICD-10-CMMPUdepartment@anthem.com</a>	<a href="mailto:DMETraining@anthem.com">DMETraining@anthem.com</a>	<a href="https://www.forwardhealth.wi.gov/WIPortal/Tab/42/icscontent/html/ICD10/ICD10Home.htm.spage">https://www.forwardhealth.wi.gov/WIPortal/Tab/42/icscontent/html/ICD10/ICD10Home.htm.spage</a>
Wyoming	877-908-8431 TTY: 877-261-4163	877-320-0390 TTY: 866-879-2704	877-299-4500 TTY: 866-854-1876	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://www.wyomingicd10.com/">http://www.wyomingicd10.com/</a>

TERRITORY	MEDICARE					MEDICAID
	A/B MAC Toll Free Numbers	DME MAC Toll Free Numbers	Home Health & Hospice MAC Toll Free Numbers	A/B LCD Concerns Contact Information	DME LCD Concerns Contact Information	State Medicaid Agency Contact Information
American Samoa	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	TBD
Guam	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://dphss.guam.gov/">http://dphss.guam.gov/</a>
Northern Mariana Islands	855-609-9960 TTY: 855-549-9874	877-320-0390 TTY: 866-879-2704	866-590-6724 TTY: 877-753-8124	<a href="mailto:medicalpolicy@noridian.com">medicalpolicy@noridian.com</a>	<a href="mailto:policydmedraft@noridian.com">policydmedraft@noridian.com</a>	<a href="http://medicaid.cnmi.mp/index.php/about-us">medicaid.cnmi.mp/index.php/about-us</a>
Puerto Rico	A: 877-908-8433 B: 877-715-1921 TTY: 866-523-4759	866-270-4909 TTY: 888-204-3771	866-590-6728 TTY: 877-753-8124	<a href="mailto:medical.policy@fcso.com">medical.policy@fcso.com</a>	866-270-4909	<a href="https://www.medicaid.pr.gov">https://www.medicaid.pr.gov</a>
Virgin Islands	A: 888-664-4112 B: 866-454-9007 TTY: 877-660-1759	866-270-4909 TTY: 888-204-3771	866-590-6728 TTY: 877-753-8124	<a href="mailto:medical.policy@fcso.com">medical.policy@fcso.com</a>	866-270-4909	<a href="https://www.vimmis.com/Base%20Document%20Library/ICD-10%20Transition.aspx?PageView=Shared">https://www.vimmis.com/Base%20Document%20Library/ICD-10%20Transition.aspx?PageView=Shared</a>